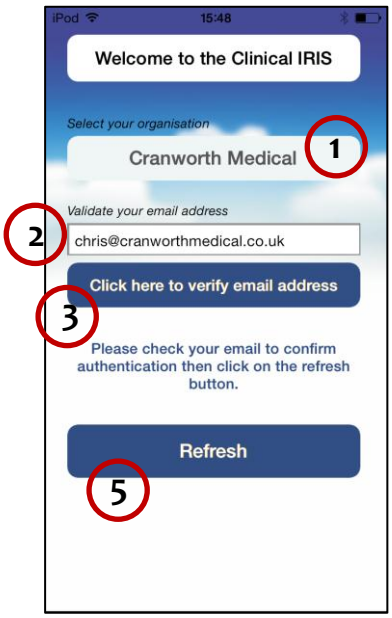
User Authorisation

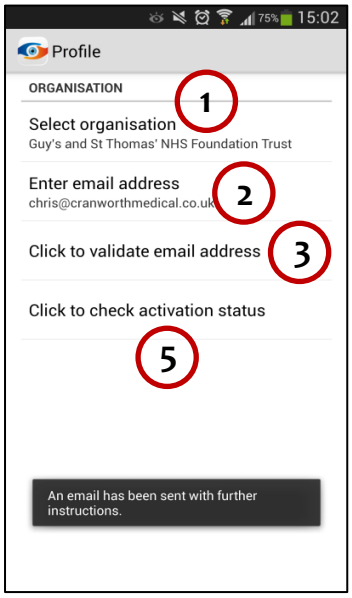
The Clinical IRIS platform is designed to enable an organisation to restrict access to the content it publishes. User authorisation based on your Trust email address is therefore required to access the content. This can be achieved by the following process and should take <2min if you have a good data connection for your mobile device:

1. Select your organisation from the scrolling menu.
2. Enter your Trust email address into the app (all lower case).
3. Press button to validate email address.
4. Check your Trust email account and click on the email link from no-reply@cranworthmedical.co.uk. This will direct you to the Clinical IRIS website with a message confirming authorisation.
5. Return to the app and press the relevant button to complete authorisation. The app will now open and display your organisation's data.

iOS app



Android app



Troubleshooting

I've entered my email address and have been told by the app that it is invalid

- check that you have entered your email address in lower case text only
- check with your organisation that your email address has been authorised

I've entered my email address but I haven't received an email

- check your junk mail in case the email has been misplaced
- check your data connection. The email may not send if you have a poor connection

If you continue to have difficulties authorising the Clinical IRIS app please email info@canworthmedical.co.uk for assistance.